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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
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10/705,328	11/10/2003	Shailesh B. Gandhi	BOC9-2003-0048 (419)	5106
40987 7590 AKERMAN SENTERFITI P. O. BOX 3188 WEST PALM BEACH, FL 33402-3188			EXAMINER	
			PHAN, JOSEPH T	
			ART UNIT	PAPER NUMBER
			2614	
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			05/12/2008	PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

## Application No. Applicant(s) 10/705,328 GANDHI ET AL. Office Action Summary Examiner Art Unit Joseph T. Phan 2614 -- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --Period for Reply A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS. WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION. Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication. If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication - Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b). Status 1) Responsive to communication(s) filed on 08 April 2008. 2a) This action is FINAL. 2b) This action is non-final. 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213. Disposition of Claims 4) Claim(s) 1.2.4-6.8-12.14-17.19 and 20 is/are pending in the application. 4a) Of the above claim(s) is/are withdrawn from consideration. 5) Claim(s) \_\_\_\_\_ is/are allowed. 6) Claim(s) 1,2,4-6,8-12,14-17,19 and 20 is/are rejected. 7) Claim(s) \_\_\_\_\_ is/are objected to. 8) Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement. Application Papers 9) The specification is objected to by the Examiner. 10) The drawing(s) filed on is/are; a) accepted or b) objected to by the Examiner. Applicant may not request that any objection to the drawing(s) be held in abevance. See 37 CFR 1.85(a). Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d). 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152. Priority under 35 U.S.C. § 119 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) All b) Some \* c) None of: Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). \* See the attached detailed Office action for a list of the certified copies not received. Attachment(s) 1) Notice of References Cited (PTO-892) 4) Interview Summary (PTO-413)

Paper No(s)/Mail Date \_

Notice of Draftsperson's Patent Drawing Review (PTO-948)
 Information Disclosure Statement(s) (PTO/SB/08)

Paper No(s)/Mail Date.

6) Other:

5) Notice of Informal Patent Application

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#### DETAILED ACTION

 The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

(b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.

 Claims 1-2, 4-6, 8-12, 14-17, and 19-20 rejected under 35 U.S.C. 102(b) as being anticipated by Begeja et al., Patent #6,243,445.

Regarding claims 1, 11 and 16, Begeja teaches a method, means, and machine readable storage having stored thereon a computer program for remotely requesting information or services from a remote service server through a personal computing system, the method and means(Fig.1) comprising the steps of:

receiving, in the personal computing system(102 Fig.1), a telephone call from a user registered with the personal computing system, wherein the user is remotely located from the personal computing system(108 Fig.1 and col.2 lines 38-55);

receiving a user spoken utterance over the telephone call; speech recognizing the user spoken utterance to determine a request for information or a service(col.3 lines 1-14); formatting an electronic message according to the request; and sending the electronic message over a communications network to the remote service server(col.3 lines 1-14 and col.4 lines 34-48); receiving content in the personal computing system from the remote service server, converting the content to speech audio in the personal computing system; and playing the audio to the user over the telephone call(col.3 lines 15-57).

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Regarding claims 2, 12, and 17 Begeja teaches the method, means, and machine readable storage of claims 1, 11, and 16 wherein said formatting step comprising building an electronic message to be sent over the Internet(col.3 lines 1-14 and col.4 lines 34-48).

Regarding claims 4, 14 and 19, Begeja teaches the method, means, and machine readable storage of claims 1, 11, and 16 wherein the request is a request to send an electronic mail, said method further comprising the steps of: receiving at least one additional user spoken utterance; and converting the at least one additional user spoken utterance to text, wherein said formatting step builds an electronic mail to be sent in said sending step and includes the speech recognized text in the electronic mail(col.3 lines 1-14 and col.4 lines 34-48).

Regarding claims 5, 15, and 20 Begeja teaches the method, means, and machine readable storage of claims 1, 11, and 16 wherein the request is a request to send an instant message, said method further comprising the steps of: receiving at least one additional user spoken utterance; and converting the at least one additional user spoken utterance to text, wherein said formatting step builds an instant message to be sent in said sending step and includes the speech recognized text in the instant message(col.3 lines 46-57).

Regarding claim 6, Begeja teaches a system for remotely requesting information or services from a remote service server through a personal computing system, the system comprising:

an interface for receiving telephone calls within the personal computing system(Fig.1);

a speech recognition system disposed within the personal computing system for converting user

utterances received over established telephone calls to text(col.7 lines 54-67)

a service engine configured to receive speech recognized text from said speech recognition

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system, identify user requests from the text, generate messages according to the user requests, and send the messages to at least one remote computing system via a communications network(col.3 lines 1-14 and col.7 lines 54-67);

a text-to-speech engine disposed within the personal computing system for converting received text to speech audio(col.3 lines 15-45); and

a player for playing the audio to the user over the established telephone calls and wherein said service engine receives content responsive to the sent messages and provides the content to the text-to-speech engine to be rendered as speech (col.3 lines 40-60).

Regarding claim 7, Begeja teaches the system of claim 6, further comprising a text-tospeech engine disposed within the personal computing system for converting received text to speech to be played over established telephone calls, wherein said service engine receives content responsive to the sent messages and provides the content to the text-to-speech engine to be rendered as speech(col.3 lines 15-57)

Regarding claim 8, Begeja teaches the system of claim 7, wherein said service engine comprises an electronic mail interface configured to generate messages according to user requests, wherein the messages are electronic mail messages(col.3 lines 1-14 and col.4 lines 34-48).

Regarding claim 9, Begeja teaches the system of claim 8, wherein said service engine comprises an instant messaging client configured to generate messages according to user requests, wherein the messages are instant messages(col.3 lines 1-14 and col.7 lines 54-67).

Regarding claim 10, Begeja teaches the system of claim 9, wherein said service engine

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interacts with a Hypertext Transfer Protocol Interface configured to format user requests for transmission over the Internet(col.2 lines 56-67).

### Response to Arguments

 Applicant's arguments with respect to claims 1-2, 4-6, 8-12, 14-17, and 19-20 have been considered but are moot in view of the new ground(s) of rejection.

#### Conclusion

4. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, THIS ACTION IS MADE FINAL. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Joseph T. Phan whose telephone number is (571) 272-7544. The examiner can normally be reached on Mon-Fri 9am-6pm.

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If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Fan Tsang can be reached on (571) 272-7547. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Fan Tsang/ Supervisory Patent Examiner, Art Unit 2614 April 23, 2008 /Joseph T Phan/ Examiner, Art Unit 2614